

Product Manager,Rakuten Ichiba RMS development for shops - Business Support Development Department (BSD)

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Company: Rakuten

Location: Tokyo

Category: other-general

Description

Business Overview

Rakuten Group, based in Japan, serves approximately 100 million customers domestically and 1 billion customers globally. We offer more than 70 services across various fields including e-commerce, payment services, financial services, communications, media, and sports.

Department Overview

Within the Commerce & Marketing Company Business Support Development Department, we oversee various applications to assist the business staff running Rakuten Marketplaces domestically and internationally. These applications are part of the ASP service (RMS) provided to our store owners. In this department, we develop, operate, and provide systems to deliver announcements from Rakuten, receive inquiries from users, and analyze various data for stores on Rakuten Marketplace.

Position:

Why We Hire

We are hiring due to a staffing vacancy.

Position Details

As a Product Manager, you will be responsible for creating roadmaps, proposing improvements, defining specifications, and providing user education for the above-mentioned

functions aimed at stores on Rakuten Marketplace.

Key Responsibilities

- Proactively identify issues, analyze KPIs, define requirements, and create roadmaps in collaboration with stakeholders.
- Prioritize feature development based on strategy and release features at the appropriate time.
- Improve services based on customer feedback and data.
- Lead the team to achieve project goals and an adequate level of quality.
- Utilize project management techniques to control the scope, budget, and release timing of the project.
- Facilitate smooth communication among team members and provide timely updates on status, issues, risks, and performance to management.

Work Environment

We operate in scrum teams of 4-7 people per system. The team members are spread across Tokyo, Osaka, and Sendai, so the work is primarily conducted through remote communication.

Mandatory Qualifications:

- At least 5 years of experience as a Product Manager or in a similar role.
- Ability to analyze business requirements and translate them into system definitions and designs.
- Ability to identify issues within the assigned product and propose solutions.
- Excellent communication skills.

Desired Qualifications:

- Experience in system development or product development.
- Experience in a role with accountability.
- Experience in improving internal operations.
- Experience as a leader of a small team.
- Experience in data analysis using BI tools

Others Information:

Additional information on Location

Tokyo, Osaka, Sendai

#engineer #productmanager #commerce

Languages:

Japanese (Overall - 4 - Fluent)

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Cross References and Citations:

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