

Senior Consultant - Experience Design

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Company: Slalom

Location: Japan

Category: other-general

This is a position based in Tokyo, Japan, and requires a valid working visa and living within a commutable distance to the city.

Who You'll Work With

At Slalom, we co-create custom software, data, and cloud products with clients who are ready to accelerate their digital transformation. We're passionate about technology and compelled by its potential as we help create digital products, experiences, and technology-driven organizations that drive actual change. We're thrilled by the opportunity to build the future we want to see with anyone willing to join us.

What You'll Do

Are you the type of leader who has a passion for team culture? Do you believe in raising the career ceilings for up-and-coming creatives by creating opportunities for leadership and impact? As a Senior Consultant on the Experience Design team, you uphold the standard of the design capability and share responsibility for the development of its services and capacity to deliver. You develop strong relationships with clients and throughout the organization to drive business opportunities and manage teams to ensure exceptional outcomes. You are also well experienced in delivery and fill roles ranging from early discovery to end to end design and delivery excellence in complex projects. Specifically, you will:

Lead experience design work on multi-functional product teams tailoring experience-driven products for our clients.

Facilitate discovery work with clients independently running workshops and collaborative design sessions

Evangelize Experience Design principles with clients and within project teams including rigorous use of user metrics both qualitative and quantitative

Support Engagement Management role for projects including monitoring team performance, budgeting, and client satisfaction.

Participate in preparing and proposing Experience Design opportunities with new and existing clients

Provide additional mentorship and coaching of designers across Experience Design and other capabilities

Act as a bridge with the Experience Design capability for all other Slalom teams and markets.

Participate in opportunities such as presenting at conferences, community groups, writing articles, and contributing to partner-coordinated workshops.

What You'll Bring

Experience Design Principals bring not only a proven level of expertise in design thinking and leadership, but also a keen sense for the needs of team members and project stakeholders. You actively put the needs of others ahead of your own as you build on your capacity as a servant leader. You have a proven track record of defining, designing, and delivering complex, large-scale modern products with multiple teams in complex and often ambiguous situations.

In addition, you'll bring your experience to supporting project proposals, contract creation, and business operations. You'll bring your passion for designing software solutions with state-of-the-art technology to tackle challenging situations and solve complex problems. Showing your ability to mentor others and engage with clients across all levels will be your path to success in leading teams at Slalom and driving maximum value for our customers.

End to end experience in leading and delivering new digital products

Proven experience in facilitating requirements generation efforts, solution approach, and team planning for cross-capability agile teams

Passion for creating value in relationships with clients and internal stakeholders alike

Proven record of supporting project pipelines and team development

Understanding of service design, customer experience, and tying in to product strategy and design

About Us

Slalom is a modern consulting firm focused on strategy, technology, and business transformation. In 45 markets around the world, Slalom's teams have autonomy to move fast and do what's right. They are backed by regional innovation hubs, a global culture of collaboration, and partnerships with the world's top technology providers. Founded in 2001 and headquartered in Seattle, Slalom has organically grown to over 14,000 employees. Slalom has been named one of Fortune's 100 Best Companies to Work For eight years running and is regularly recognized by employees as a best place to work. Learn more at slalom.com.

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