Japan Jobs Expertini®

Senior program manager, FBA (Fulfillment by Amazon) Business

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Company: Amazon Japan G.K.

Location: Japan

Category: other-general

Are you an experienced Program Manager with a proven track record in successfully managing multiple projects within a fast paced and dynamic environment? Do you strive on working on new and innovative ideas and programs? If you do, then JP Fulfillment by Amazon (FBA) team is looking for you.

We are seeking an experienced Program Manager to join the FBA Business team building solutions to help FBA selling partners scaling their business on Amazon. The role will develop and drive programs that will have a direct impact on the selling partners' and customers' experience. The Program Manager will own program plans, optimizing stakeholder communication, and coordinating critical operational process and compliance impacts to our organization. This role will also have responsibility for aligning the programs and roadmaps, and collaborating with business and development teams across the company to manage the end to end delivery of both proven solutions as Subscribe & Save program, or our newly launched FBA Cool Marche which offer and fulfill frozen selection in Japan.

Key job responsibilities

- · Gain trust and consistently deliver results
- · Work backwards from the customer to scope and define program requirements and critical milestones
- · Work autonomously on new or ambiguous initiatives and understand how to create scalable solutions in a rapidly evolving and changing landscape

- · Demonstrate a high level of ownership to drive multiple time sensitive action items simultaneously through multiple business groups
- · Manage multiple projects with competing deadlines whilst maintaining a customer focus
- · Optimize cross-team processes that improve team efficacy and delivery.
- · Take ownership and accountability for programs through high-level decision making that considers risks and future outcomes
- · Dive into the details and leverage high judgement
- · Develop new programs and create roadmaps, lead multiple high profile meetings to align project requirements and collaborate seamlessly with stakeholders and business groups
- · Manage issues and provide updates to internal and external stakeholders.

We are open to hiring candidates to work out of one of the following locations:

Tokyo, 13, JPN

BASIC QUALIFICATIONS

- 5+ years in program or project management experience
- Bachelor's degree in supply chain, business, engineering, finance or related technical or quantitative field
- Fluent in both Japanese and English

PREFERRED QUALIFICATIONS

- Master's degree
- Experience using data and metrics to determine and drive improvements
- Experience communicating results to senior leadership

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The salary information can be provided individually prior to the 1st interview 賃金に関する条件は、 次面接の前に個別にご案内することができます

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